# Demographic Bias versus Fairness in Biometric Systems

#### **Christoph Busch**

Norwegian Biometrics Laboratory @ NTNU

copy of slides available at:

https://christoph-busch.de/about-talks-slides.html

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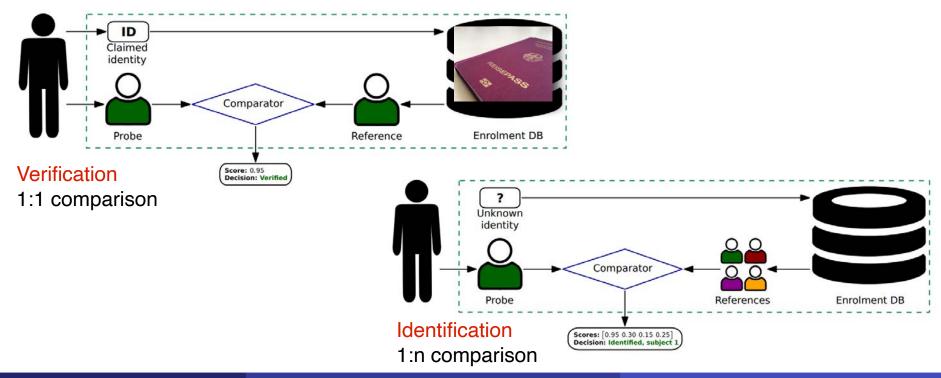




### Relevant Operational Biometric Systems

### Biometric recognition

- "the automated recognition of individuals based on their behavioural and biological characteristics"
- assisted border gates with biometric verification
- biometric reference data must be accessible in personal ID document or a central database



### Benefits and Disadvantages of Biometrics

### Forensic applications

re-active measure after terror attacks





Image source: www.nytimes.com

Image source: www.rnd.de

- undisturbing and invisible control technology
  - continuous but with a very limited retention period





### Risks and Disadvantages

### What happens

• if a biometric recognition system is wrong?

#### Different consequences

in different scenarios

Table: Consequences of biometric errors

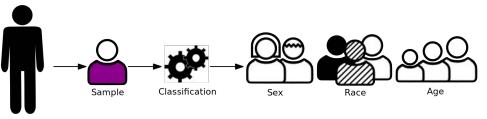
Error	Algorithm	
	Verification (1:1)	Identification (1:N)
False negative False positive	Inconvenience Security risk	Missed lead False lead

## Other Biometric Systems and Scenarios

Which functionality beyond biometric recognition?

classification

Subject 1



- presentation attack detection
- morphing attack detection



Morph

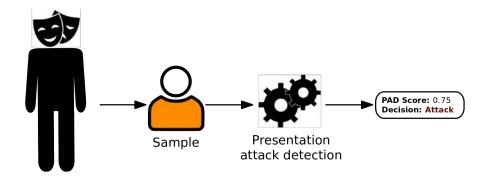


image quality assessment

Subject 2

### Bias in Biometric Artificial Intelligence

### Reports that we find in the net



#### International Women's Day: how can algorithms be sexist?

Euronews - 8 Mar 2020

Even though the first person to write an algorithm was a woman in the 19th century artificial intelligence may now be **discriminating** against women. ... based on the use of Al was Amazon's ...



#### Study finds racial bias in Optum algorithm

Healthcare Finance News - 25 Oct 2019

The algorithm predicts healthcare costs, rather than illness, the study said. ... channels such as direct discrimination and changes to the doctor–patient relationship. ... Large health systems and payers rely on this algorithm to target patients for ... UPDATED: List of 2020 Medicare Advantage star ratings.



#### When Your Boss Is an Algorithm

New York Times (blog) - 12 Oct 2018

The algorithmic manager seems to watch everything you do. ... economists may call it price discrimination, but Uber explains it as an innovation ... Other tools, like the rating system, serve as automatic enforcers of the nudges ...



#### Who's to Blame When Algorithms Discriminate?

The New York Times - 20 Aug 2019

A proposed rule from HUD would make it harder to hold people accountable for subtler forms of **discrimination**.



Al Bias Could Put Women's Lives At Risk - A Challenge For ... Forbes - 2 Mar 2020

Consider the example of face recognition algorithms which were studied by Algorithmic Justice League founder Joy Buolamwini. She found that ...



#### All expert calls for end to UK use of 'racially biased' algorithms

The Guardian - 12 Dec 2019

Prof Noel Sharkey, who is also a leading figure in a global campaign against "killer robots", said algorithms were so "infected with biases" that ...

#### **Machine Bias**

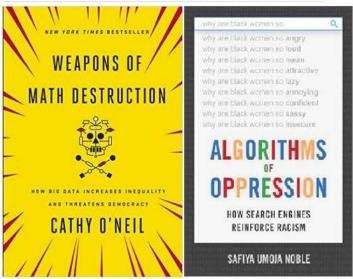
There's software used across the country to predict future criminals. And it's biased against blacks.



UN News

Urgent action needed over artificial intelligence risks to human ...

Julia Angwin, Jeff Larson, Lauren Kirchner and Surya Mattu, May 23, 2016, 8 a.m. EDT





## Demographic Factors

#### In the context of biometrics

- diversity
- balanced datasets

### Challenges and limitations

• "demographic fairness"



### **Demographic Factors**

#### What is fairness?

dictionary:

 "the quality of treating people equally or in a way that is right or reasonable"

### An inherently ethical and social concept

 influenced by cultural, historical, legal, religious, personal, and other factors



Image Source: https://www.flaticon.com (2020)

- challenging to develop mathematical definitions,
- no single, universal notion or definition of fairness in practice
- however, everyone wants to be treated "fairly"

Reaching out towards group fairness

## Demographic Factors

### Biased machines – fair human experts?

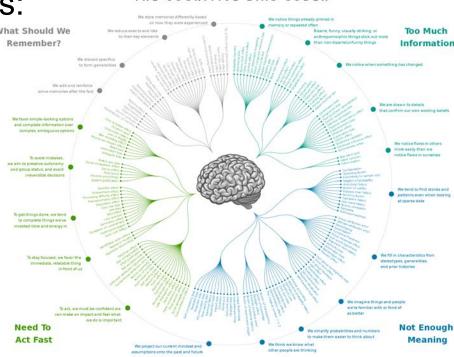
- cognitive biases
- examples in the field of biometrics:
   The other race effect

### Advantages and disadvantages

- consistency over time (end-of-the-workday-effect)
- experience: Pass applications with morphed images

### Hybrid systems

- not fully automated decision systems but assisting algorithms
- influence on expert opinions



### Possible Consequences

of unfair algorithmic (and human) decision systems

- different accuracies/outcomes for different demographic groups and/or types of individuals
- unintentional discrimination
- individual and collective social harms
  - loss of opportunity
  - economic loss
  - social stigmatisation (e.g. Uigur people in China)



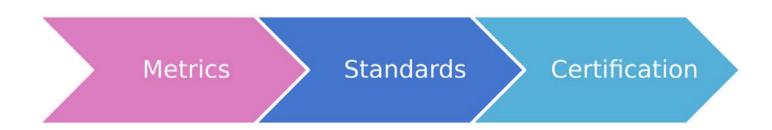
### The Way out - Standardisation

#### The role of standards in biometrics

- common understanding, vocabulary, evaluation protocols and metrics
- benchmarks
- importance for tenders and deployments

### New work-in-progress standards

- ISO/IEC 19795-10 how to quantify demographic differentials? https://www.iso.org/standard/81223.html
- ISO/IEC 9868 Remote biometric identification systems



### Quality Metrics for Facial Images



### Standard ISO/IEC 29794-5 to be aligned with both

- ISO/IEC 19794-5:2011
- ISO/IEC 39794-5:2019

#### **Definitions**

- 6.2 Unified quality score FaceQnet (JRC)
- 6.3 Capture-related quality elements
- 6.4. Subject-related quality elements





a) Compliant image b) Low contrast source: ISO/IEC 39794-5:2019, Annex D https://www.iso.org/standard/72156.html



images with +8 degrees (left) and -8 degrees (right) rotation in roll Image Source: ISO/IEC 19794-5:2011

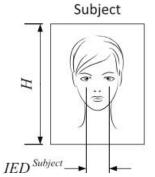
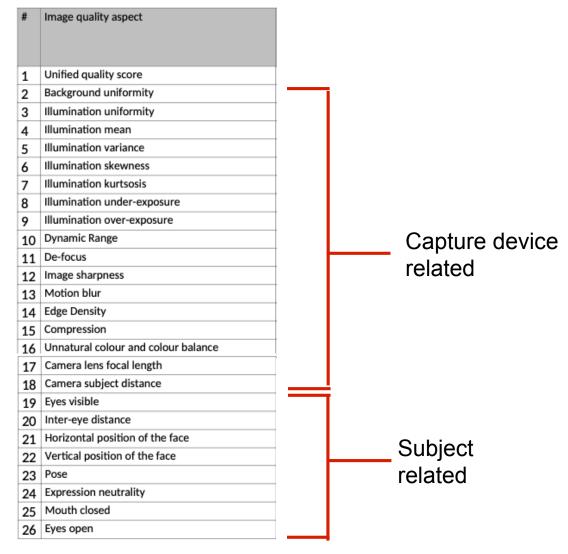


Image Source: ISO/IEC 39794-5

### Quality Metrics for Facial Images



#### ISO/IEC 3rd WD 29794-5



a



a) Compliant image

b) Low contrast

source: ISO/IEC 39794-5:2019, Annex D https://www.iso.org/standard/72156.html





Subject

H

IED Subject

Image Source: ISO/IEC 19794-5:2011

Image Source: ISO/IEC 39794-5

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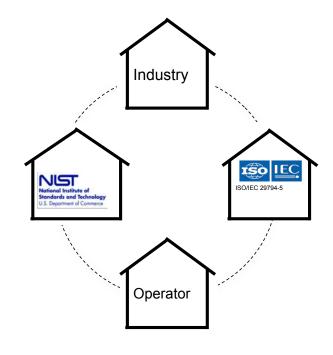
source: ISO/IEC 3rdWD 29794-5, Table 2 https://www.iso.org/standard/81005.html

## Quality Metrics for Facial Images



How to develop face quality metrics? - Standardisation process

- for ISO/IEC 29794-5
- 2021 2024
   https://www.iso.org/standard/81005.html
- NIST FRVT Quality Assessment https://pages.nist.gov/frvt/html/frvt\_quality.html
- workshop on face quality assessment https://eab.org/events/program/261



 Join the SC37 WG3 work! https://www.iso.org/members.html

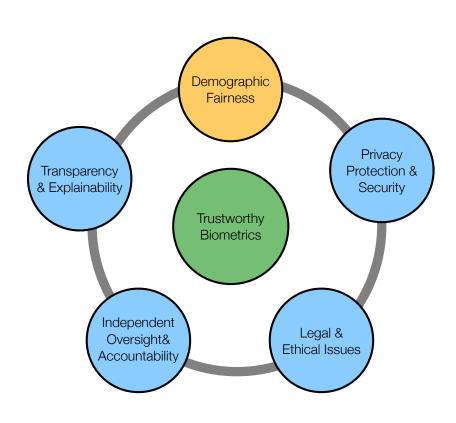
## Trustworthy Biometrics

### Acceptance of technology

technology itself often considered as threat

Increase trust in technology can be achieved by

- security and privacy by design
- public consultations and information campaigns
- link to the broader debate on ethical Al
- need to examine implications for all stakeholders



### European Association for Biometrics (EAB)

### Objectives of the EAB

- the EAB is a non-profit, nonpartisan association https://eab.org/
- EAB supports all sections of the ID community across Europe, including governments, NGO's, industry, associations and special interest groups and academia.





- our role is to promote the responsible use and adoption of modern digital identity systems that enhance people's lives and drive economic growth.
- structure of membership fees is inclusive
  - Free membership for Bachelor, Master and PhD students! https://eab.org/membership/types of membership.html

## European Association for Biometrics (EAB)

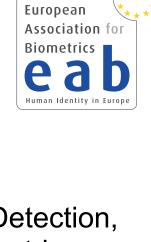
#### More Information

- Our initiatives are designed to foster networking
  - annual conference: EAB-RPC https://eab.org/events/program/219
  - biometric training event https://eab.org/events/program/224
  - workshops on relevant topics (e.g. Presentation Attack Detection, Morphing Attack Detection, Sample Quality, Bias in Biometric

https://eab.org/events/

Systems)

- online Seminar every second week https://eab.org/events/program/268
- recorded keynote talks https://eab.org/events/lectures.html
- monthly newsletter https://eab.org/news/newsletter.html
- annual academic graduation report https://eab.org/files/documents/2021-10-29\_EAB-academic\_graduation\_monitoring\_report-2020.pdf
- open source repository https://eab.org/information/software.html



Developments in ISO 19795-10: Measuring Performance Across Demographic Group

ou may want to become a member in order to see that lecture. Please register by using our form.

## European Association for Biometrics (EAB)

#### The Artificial Intelligence Act workshop

scope of the AI act and of the starting standardisation

#### Speakers

- Introduction to the AIA (Irina Orssich, DG Connect EC)
- Progress in International Standardization of Al (Thomas Zielke, DIN)
- The Interplay of AI and Biometrics and its Impact on IT-Security (Arndt von Twickel, BSI)
- Biometrics, data protection, and the new concepts introduced in the AIA (Catherine Jasserand, KUL)
- Al Aspects of Biometrics from the Consumer Point of View (Chiara Giovannini, ANEC)
- EDPS Stance on Remote Biometric Identification (Xabier Lareo, EDPS)

#### More information, slides and recordings at:

- https://eab.org/events/program/277
- https://eab.org/events/lectures.html



### Further information

### Harmonized Biometric Vocabulary

https://www.iso.org/obp/ui/#iso:std:iso-iec:2382:-37:ed-2:v1:en

#### Recommended material

- P. Drozdowski, C. Rathgeb, A. Dantcheva, N. Damer, C. Busch, "Demographic Bias in Biometrics: A Survey on an Emerging Challenge", Transactions on Technology and Society (IEEE-TTS), vol. 1, no. 2, pp. 89-103, June 2020. https://doi.org/10.1109/TTS.2020.2992344
- P. Grother, M. Ngan, K. Hanaoka, "Ongoing Face Recognition Vendor Test (FRVT) Part 3: Demographic Effects", National Institute of Standards and Technology, NISTIR 8280, pp. 1-82, December 2019. https://nvlpubs.nist.gov/nistpubs/ir/2019/nist.ir.8280.pdf
- C. Garvie, "The perpetual line-up: Unregulated police face recognition in America", Georgetown Law, Center on Privacy & Technology, pp. 1–150, October 2016. https://www.perpetuallineup.org
- ISO/IEC TR 22116:2021 Information technology A study of the differential impact of demographic factors in biometric recognition system performance, June 2021. https://www.iso.org/standard/72604.html
- "Coded Bias" Documentary, January 2020. https://www.codedbias.com/

### Contact



Prof. Dr. Christoph Busch

Norwegian University of Science and Technology Department of Information Security and Communication Technology Teknologiveien 22 2802 Gjøvik, Norway

Email: christoph.busch@ntnu.no Phone: +47-611-35-194